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## Help

### Help, who needs help? Well here is where it is!











I am here to help you make your visit to my website as easy and informative as possible. This site has been designed to be user-friendly and as easy to read as possible. The information below links to individual pages if you do not wish to scroll through this page, or wish to print off a smaller amount of information.

## Access Keys

Keyboard shortcuts are intended to help users who have difficulty in using pointing devices such as a mouse. To this end I have loosely followed the accesskey system operated by the UK Government and the following information details each of the keyboard shortcut commands available.

### Depending upon your browser type use one of the following:

If using Microsoft Internet Explorer 4 then press "alt" and letter at same time; if Microsoft Internet Explorer 5 press "alt" and the letter then press the enter key; this accessibility initiative is supported by Netscape 6.

-  **D** - Didgeridoo
-  **R** - Art
-  **K** - Craft
-  **S** - Skip navigation
-  **1** - Home page
-  **2** - News
-  **3** - Site map
-  **6** - Help
-  **O** - Link to page with keyboard access information
-  **C** - How to contact me

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## Browsers

Due to the range of browsers available, it is extremely difficult to create a truly universal website that works and looks in exactly the same way. Part of the process is to test each and every page with as many different browsers as possible. The process is continual and ongoing, if you notice any issues with this site in a particular browser, please contact me so that I may update any errors or bugs.



**Google Chrome:** For more information and/or download the latest version of this browser, visit the [Google Chrome homepage](#).



**Firefox:** For more information and/or download the latest version of this browser, visit the [Firefox homepage](#).



**Internet Explorer:** For more information and/or download the latest version of this browser, visit the [Internet Explorer homepage](#).



**Opera:** For more information and/or download the latest version of this browser, visit the [Opera homepage](#).



**Safari:** For more information and/or download the latest version of this browser, visit the [Safari homepage](#).

New browser and browser versions are being updated and added all the time. As more specific information becomes available, it will be added to this page, if you have any questions, recommendations etc. please contact me [copperman@copperman.co.uk](mailto:copperman@copperman.co.uk)

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## File Formats

These pages are formatted in XHTML 1.0 (Hypertext Markup Language 1.0). Each of this site's pages is currently being tested for validation against the W3C automated service so that it fully meets the required standard.

I have made every effort to ensure that all information is available to as many users as possible, and some information has been provided for downloading in PDF using Adobe Acrobat. Some files will require that you use a plug-in. A plug-in is an add-on to your web browser that enables you to view files other than HTML.

Various technologies are involved in delivering the web site to as wide a spectrum of media as possible. All perform a different task. No technology has been used that is not mutually exclusive, with the intent to make this web site as user friendly as possible. The list is not exhaustive but covers the main technologies used.

### HTML (Hypertext Markup Language)

HTML is the most well known language. It is primarily used to structure the pages on this site into some kind of framework. Other technologies can and are used to work with and alongside HTML (see below), however at time of writing, it is believed this approach is more widely accessible than any other.

### CSS (Cascading Style Sheets)

Whereas HTML is used to create a framework structure, CSS is used to style how it looks. By adopting this method, it is possible to provide information that can be seen in many different ways, for example it creates a version of each page that can be printed, accessed via mobile phone, projector, tv and others.

### PHP (Personal Hypertext Preprocessor)

PHP is a language that processes information to provide the finished web page. When someone requests a web page (clicks on link etc.), the PHP processes the information on the server, works out what has been requested, then returns the appropriate information. Its use vastly improves the speed and security of processing information.

### JS (Javascript)

Extremely usefull, this language enables many extra features of the internet to be utilised. Due to its lack of compatibility with some browsers and viewers, it's use has been limited on this site. However Javascript is becoming ever more widely accepted.

### Flash

Though used more and more on the web, especially since the advent of YouTube, MySpace and others, many browsers and users have issues in processing the information. As with other technologies, where flash has been used, an alternative has been provided for those who may not be able to access it.

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## Plug-ins

Some information has been provided for downloading in PDF (Portable Document Format) using Adobe Acrobat. Some files will require that you use a plug-in. A plug-in is an add-on to your web browser that enables you to view non-standard HTML files.

This site makes use where possible, of open source material, to enable a smoother running website and allow the dissemination of material, be it visual or audio. There are many different software packages available on the internet. This site tries to use material that is available via as many resources as possible.

### PDF (Portable Document Format)

All PDF files are fully downloadable and printer friendly. PDF documents are read using the freely available Adobe Acrobat Reader. This is available from [adobe.com](http://adobe.com). Accessible PDF's can be enabled by contacting [adobe.com](http://adobe.com).

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### Printing

Any page can be printed out by selection File + Print from the browser menu.

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